

# Enzo Clinical Labs Contracted Payors

Enzo Clinical Labs will file claims for all insurances. Plan benefits vary widely. To verify your eligibility and benefits, please contact our customer service team at 1-800-369-6818. We are committed to assisting our patients in negotiating the complicated health insurance landscape.

In-Network Insurance Carriers	
ADAP Plus (NYS Program)	Magnacare
Aetna – Except Better Health and Chickering	Mail Handlers Benefit Plan
AgeWell New York Health Plans	Medicaid – CT, NJ, and NY
American Postal Workers Union (APWU)	Medicare
AmeriChoice	Medicare Railroad
Amerigroup NY only	Montefiore CMO
Anthem Blue Cross/Blue Shield of Connecticut (except EPO)	Multiplan Network
Anthem Blue Cross/Blue Shield of Maine (except EPO)	Mutual of Omaha
Anthem Blue Cross/Blue Shield of New Hampshire (except EPO)	National Association of Letter Carriers (NACL)
Beech Street A Multiplan Network	Nippon Life
CareFirst Blue Cross Blue Shield	Oxford Health Plan
CHN (Consumer Health Network)	POMCO
CIGNA	Private HealthCare Systems (PHCS)
CSG (Consolidated Services Group)	Progyny
Empire Blue Cross/Blue Shield of New York PPO, EPO, HealthPlus	SAMBA Health Plans
Empire Plan (NYSHIP)	Tufts Health Plan
Fidelis Care NY	UMR
First Health Network	Unicare
GEHA	Union Labor Life
Great West Healthcare	Unions – All MagnaCare Administered
Harvard Pilgrim Health Care	United Community Plan – formally AmeriChoice
Horizon Blue Cross/Blue Shield of New Jersey (PPO only)	United Healthcare
Integrated Health Plan (IHP)	United Mine Workers Association
InterGroup Services	Visiting Nurse Service of New York (VNSNY)
Locals and Union Plans – Administered by Multiplan	Worker’s Compensation Mail Handlers

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**Disclaimer:** If you do not see your insurance carrier, please call our customer service team at 1-800-369-6818. Changes in plans and benefits happen routinely. Patients are responsible for payment of non-covered service, deductibles, co-payments or co-insurances under their plan. The information contained herein is current as of June 2020 and is subject to change. This information is provided for informational purposes only. Nothing in this document is intended to serve as reimbursement advice, a guarantee of coverage, or a guarantee of payment for any test. Third-party payment for tests is affected by numerous factors. Please direct any questions regarding coverage, coding and/or billing to the payer being billed.

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1.800.369.6818

# Your Partner in Patient Care

Founded on Technology. Sustained by Service™.

## State-of-the-Art Technology

Enzo continuously invests in state-of-the-art analysis systems to improve healthcare. Our cutting-edge diagnostic platforms, complemented by assays developed in-house, provide high levels of efficiency and accuracy.

## Scientific Advisory Team

Enzo's technical staff is led by board-certified pathologists and scientists who have years of clinical experience combined with the desire to produce the highest quality laboratory results. We have highly trained scientists and medical doctors available to answer technical questions and consult on your cases.

## EMR Integration

Enzo works with Electronic Medical Record (EMR) providers to make ordering and reporting as easy as possible, and we can integrate with most commonly used EMR (no third-party required). We also developed an on-site proprietary interface engine which enables a quick turnaround of all lab records. Our on-site field service technology experts provide support you can count on.

## Personalized Customer Service

Our committed service team is ready to handle your practice's needs. Our dedicated support staff is on-call 24/7/365 to help you when you need us most: call us at 1-800-522-5052 or email us at [labinfo@enzo.com](mailto:labinfo@enzo.com).

## Extensive Insurance Coverage

Enzo accepts most insurance plans including United Healthcare® Oxford, Centers for Medicare & Medicaid (CMS), Cigna®, Empire Blue Cross/Blue Shield (NY), The Empire Plan (NYS), Aetna®, Horizon Blue Cross/Blue Shield (NJ), MultiPlan®, Fidelis Care®, MVP Healthcare, POMCO, and many more, including most union plans. Contact Enzo for confirmation on any specific insurance coverage not specified above.

## Simple Billing

Our focus is on patient care, quality patient service, and accurate laboratory testing. Our goal is to use the expertise of our billing staff to manage customer billing events without creating any client burden. You can reach our billing department by calling 1-800-369-6818 or by email at [billing@enzo.com](mailto:billing@enzo.com).



## Contact Numbers and Resources

### Laboratory & Client Services

Phone 1-800-371-5227  
 Fax 1-631-755-5563/67  
 Email [labinfo@enzo.com](mailto:labinfo@enzo.com)

### Billing & Patient Financial Services

Phone 1-800-369-6818  
 Fax 1-631-755-5566  
 Email [billing@enzo.com](mailto:billing@enzo.com)

**Test Add-On** 1-800-371-5227

**Courier Pickup** 1-800-371-5227

**Order Supplies** 1-800-371-5227

**Results Request** 1-800-371-5227

### IT & EMR Interface Support

Phone 1-877-369-6347  
 Email [client\\_systems@enzo.com](mailto:client_systems@enzo.com)

### Field Service

Phone 1-800-522-5052  
 Email [field\\_service@enzo.com](mailto:field_service@enzo.com)

